

Tŷ Capel

TERMS & CONDITIONS

PROVISIONAL BOOKINGS

If you want to book **TY CAPEL** or check availability telephone or email Sue or Huw on 01970 832429 / 07714 293877, email info@tycapelnantgwynant.co.uk. We will want to know the dates [Friday to Friday] and the number of guests.

DEPOSIT

A provisional booking is held until we receive a booking form and a deposit of £100.00. If this is not received within 7 days, and we have been unable to contact you, the period booked will become vacant for another hirer. We will acknowledge all bookings and send you an invoice for the balance which is payable 6 weeks before arrival. The deposit is non returnable.

CANCELLATION

If you have to cancel your holidays you must let me know by a written letter or email. If a cancellation is made after we receive the balance owing, this will result in loss of all monies.

RENTAL PRICE

All prices include under-floor heating. During winter months [October to May] there is a supplementary charge of £15.00. Electricity, bed linen and towels, the use of a television, DVD player, washer/dryer, dishwasher, microwave, gas cooker, wood burner[fuel not provided] and cleaning material. There is off road parking but it is very steep.

BREAKAGES/DAMAGES

If damage or breakages occur we will reserve the right to charge for the full amount and also for additional cleaning.

ON ARRIVAL

It would be helpful if you could let us know your time of arrival, so we can meet you or arrange to leave the key somewhere for you to pick up. We will be cleaning until 4pm, so you may arrive any time after this. There will be a welcome hamper for you of essentials including milk, tea, coffee etc.

DEPARTURE

We would ask you to leave **TY CAPEL** by 10am and to please leave it as clean and tidy as you found it on arrival.

WITH REGRETS WE DO NOT TAKE PETS OR ALLOW SMOKING WITHIN TY CAPEL.